

## IT STARTS WITH A PRINT

The greater the quality and the higher the contrast in the print supplied, the more detail Meadow Hill will be able to achieve in the finished keepsake. You may capture and provide prints in the following formats:

- **Digital Photographs** - Best for capturing pet prints—a close-up, clear image with no flash works best.
- **Ink Prints** - Contact your sales representative to get a supply of ink strips and print cards, if needed.
- **Session IDs** - For the easiest and cleanest way to collect prints, reference the Funeral Home Session ID from prints scanned and secured in our Print Vault.

## HOW TO ORDER

Now it's time to order. You can submit orders in one of three ways:

1. Visit [www.meadowhilco.com](http://www.meadowhilco.com) to place your order. To complete your order online, you will either need the Funeral Home Session ID, or a clear image or scan of your print(s) to upload.
2. **Mail or fax in the order form** on the following page. Prints may be sent with the order form or reference your Session ID.
3. **Connect with us!** Our team is on hand to help. You may email us at [info@meadowhilco.com](mailto:info@meadowhilco.com) or call us toll free at 877.848.6243 (847.381.9000 if outside the U.S.). Our phone lines are open Monday-Friday, 7:30 a.m. to 4:30 p.m. CST.

## TAKING A GREAT PRINT

As mentioned, prints can be taken using our scanner (recommended) or by using ink strips. The quality of the finished keepsake is directly related to the quality of the print taken. Some prints are easier than others to obtain, but use the following tips to get the best ink prints.



1) **REVIEW THE AREA** Each fingerprint carries unique whorls, swirls, and arches. Locate the most interesting area to be inked or scanned.



2) **INK THE PRINT** Place an ink strip on a firm surface. Tap the finger on the ink strip a few times, making sure the fingerprint is evenly covered with sufficient ink.



3) **COLLECT THE PRINT** Place the print collection card on a firm surface. Tap the finger on the card using firm but not hard pressure. Move the card and continue printing until you have a good print. **Never use lined paper and do not roll the finger.**

4) **EXAMINE PRINTS** Take a look at the samples of UNUSABLE prints below. This is what you want to avoid. Each print has a problem that will reduce the quality of the keepsake. If you don't see print details and lines, then we won't either!



5) **SCAN PRINT(S)** To send prints electronically, you may use your desktop scanner to scan them as a **Grayscale image** (NOT black and white) at **600 dpi**. Save the file as a **JPG or BMP format**. **DO NOT** resize. Using the crop tool, frame your selected print. For best results, be sure the image is orientated correctly (tip of the finger to the top of the image). Save the file to your device and send/upload to Meadow Hill with your order.